



GREY CLOUD ISLAND

MONTHLY NEWSLETTER | APRIL 2025



ECRC ADDS CRISIS TELECOMMUNICATOR

Washington County's Emergency Communications Response Center (ECRC) is set to launch a new program to improve responses to people in crisis. Starting soon, a clinical social worker will work alongside telecommunicators, providing a crucial mental health professional as an initial responder to many mental health-related calls. The goal of this innovative program is to ensure people in crisis are directly connected to a qualified mental health expert as soon as they reach out for help. This initial contact potentially will help reduce the need to involve law enforcement or other emergency services, thus promoting more appropriate responses to those in need.

In addition, the program seeks to foster better coordination between the Sheriff's Office and Community Services. It aims to streamline referrals to specialized teams like the Crisis Response Unit (CRU) and the Coordinated Response Team (CRT). Established in 2020, CRT pairs social workers with detectives to provide follow-up outreach to people who have had a crisis. This team works to connect people with community-based resources and services, aiming to reduce future crisis calls and prevent recurring issues.

The new initiative marks another significant step toward a more integrated approach to mental health crisis management, prioritizing direct access to mental health professionals and improving long-term support for residents in Washington County.

NUMBER OF INCIDENTS

9

LOCAL AREA CHECKS

23



WC25011622

PROPERTY DAMAGE

GREY CLOUD ISLAND DRIVE S & PIONEER ROAD S

At 9:43pm on March 2, a deputy spoke with a teen who had given a friend a ride to Grey Cloud Island in his father's truck. The friend wanted to try to retrieve a knife that had been taken the previous night. Once the teens arrived, they encountered a group of young people. As the friend was attempting to get the knife from one of the people in the group, someone reportedly threw an object at the truck, cracking the windshield. The two teens got back in the truck and left. The deputy advised the driver to check with insurance about replacing the windshield. The deputy was unable to make contact with the group that had been present at the time of the incident, but left a message for the person whom the friends said threw the object at the truck and caused the damage.

MESSAGE FROM THE SHERIFF

Effective communication is a cornerstone of quality public safety, and the Washington County Sheriff's Office is dedicated to continually improving in this area. Recent advancements, including the integration of a clinical social worker in the ECRC and a new computer aided dispatch interface, are enhancing our ability to serve the community efficiently.

Highlighted on the front page of this newsletter, the introduction of an embedded clinical social worker in the Emergency Communication Response Center strengthens the ability of the Sheriff's Office and Community Services to provide comprehensive support in times of crisis.

In addition, a new computer interface has been launched that enables direct communication between the WCSO Computer Aided Dispatch (CAD) system and M Health Fairview's CAD. This important technology streamlines the dispatch process by allowing ECRC telecommunicators to transmit emergency medical service incidents directly between the two CAD systems. Previously, staff had to make manual calls to dispatch ambulances for communities served by M Health Fairview. With thousands of medical-related calls handled annually by the ECRC, this new interface will expedite ambulance dispatch, ensuring a faster and more seamless emergency response.

We're exploring additional CAD-to-CAD interfaces with bordering agencies, and we're encouraged by the opportunity to add more in the months ahead. I want to express my appreciation for the team that worked tirelessly to bring this important solution online, and in doing so enhancing public safety to those we serve.



In service,

Dan Starry

Sheriff Dan Starry

Total for City GREY CLOUD ISLAND TOWNSHIP: 9

Incident Date	Case#	Address	Event Description
3/1/2025 5:40:39 PM	WC25011423	Grey Cloud Island Dr S / JASPER LN, GREY CLOUD ISLAND TOWNSHIP	TRESPASSING
3/2/2025 9:43:58 PM	WC25011622	Grey Cloud Island Dr S / Pioneer Rd S, GREY CLOUD ISLAND TOWNSHIP	INCIDENT
3/5/2025 1:34:58 AM	WC25012014	Grey Cloud Island Dr S / Grey Cloud Trl S, GREY CLOUD ISLAND TOWNSHIP	VEHICLE OFF ROAD
3/8/2025 6:02:01 PM	WC25012774	9XXX Grey Cloud Island Dr S, GREY CLOUD ISLAND TOWNSHIP	TRESPASSING
3/10/2025 6:33:14 PM	WC25013106	Grey Cloud Island Dr S / 99th St S, GREY CLOUD ISLAND TOWNSHIP	TRAFFIC COMPLAINT
3/18/2025 9:01:17 PM	WC25014627	5XXX 105th St S, GREY CLOUD ISLAND TOWNSHIP	FAMILY ASSIST
3/22/2025 11:34:08 AM	WC25015280	Pioneer Rd S / Grey Cloud Island Dr S, GREY CLOUD ISLAND TOWNSHIP	ABANDONED VEHICLE
3/23/2025 5:30:39 PM	WC25015539	9XXX Grey Cloud Island Dr S, GREY CLOUD ISLAND TOWNSHIP	TRESPASSING
3/26/2025 3:12:08 PM	WC25016136	4XXX 105th St S, GREY CLOUD ISLAND TOWNSHIP	FIRE